VALENCEA

Person-Centred Disability Support — Greater Western & Northern Sydney

REFERRAL PARTNER INFO

Valencea Pty Ltd (trading as Valencea) provides **Core Supports** for adults (18–64) across Assistance with Daily Life, Community Participation and Transport. We currently have **high availability with no waitlist**, respond to every referral within 2 hours, and can typically start service within **2–5 business days**.

Multilingual team: English, Persian/Farsi, Arabic, Turkish, Korean, Chinese — support workers can be matched to a participant's own language.

SERVICES

- Support Work & Community Access
- Personal Care & Domestic Assistance
- Transport Assistance

EXPERIENCE & FOCUS AREAS

- Autism
- Physical / mobility disability
- Intellectual / psychosocial disability
- Blind / low vision · Down syndrome

Note: at this stage we are not taking on participants with complex behaviours or high nursing/care needs.

AT A GLANCE

NDIS status	**Unregistered provider**
Accepts	**Plan & Self-Managed**
Response time	**Within 2 hours**
Availability	**Open — no waitlist**
Service model	**1:1, min. 2hr shift**
Pricing	**NDIS Price Guide**

COVERAGE

Parramatta · **Northmead** · **North Parramatta** · **Toongabbie** · **Winston Hills** · **Pennant Hills** · **West Pennant Hills** · **Carlingford** · **Telopea** · **Dundas** · **North Rocks** · **Epping** · **Beecroft** · **Marsfield** · **Ryde** · **West Ryde** · **Eastwood** · **Castle Hill** · **Girraween** · **Blacktown** · **Chatswood**

Outside this area considered case-by-case; standard NDIS travel fee applies.

Why refer to Valencea:

- Urgent / priority referrals accepted and actioned as quickly as possible
- Free Meet & Greet before services begin
- Monthly written progress report for every participant
- All staff hold a Police Check, NDIS Worker Screening Check, and First Aid/CPR
- Fully insured

SEND US A REFERRAL

Contact: Arash Hasanzadeh
Email: info@valencea.com.au
Phone: 0494 798 710
Hours: Mon–Sun, 7:00am–8:00pm

Refer a Participant
email preferred — referral form on request

VALENCEA

Meet the Founders & How Referrals Work

REFERRAL PARTNER INFO

MEET THE FOUNDERS



Arash Hasanzadeh

CO-FOUNDER & DIRECTOR

17 years in disability and community services — from frontline support work through team leadership to program management. Arash leads Valencea's day-to-day referral relationships and stays personally involved in training and overseeing every support worker.

Email: arash.h@valencea.com.au
Phone: +61 494 798 710



Sunny Ria

CO-FOUNDER & MANAGING DIRECTOR

4 years of hands-on experience in disability support, alongside a background in accounting and financial management. Sunny works directly with participants on activities like cooking, baking and craft — and keeps Valencea's operations running smoothly behind the scenes.

Email: sunny.ria@valencea.com.au
Phone: +61 494 798 710

HOW REFERRALS WORK

1

Send the referral

Email info@valencea.com.au with the participant's details, or use our Referral Form.

2

We respond fast

You'll hear back within 2 hours — urgent referrals are actioned as quickly as possible.

3

Free Meet & Greet

We meet the participant before service begins, with no obligation and no cost.

4

Service starts

Typically within 2–5 business days, with monthly progress reports to you.

> *"Our philosophy is simple: every participant should feel supported, respected, and genuinely happy with their care."*
>
> **— Arash Hasanzadeh, Co-Founder**